



Evaluating Short-Run Price Elasticity of Domestic and International Visitors at the Taj Mahal after the 2019 Fee Increase

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Abstract

This research evaluates the short-run price elasticity of demand for domestic and international visitors at the Taj Mahal following the significant entry-fee increase implemented by the Archaeological Survey of India (ASI) in January 2019. Leveraging a natural experimental approach and employing a difference-in-differences regression methodology, this study analyzes actual visitation data from 2015 to 2020, carefully controlling for factors such as income growth, seasonal variations, and extraordinary events. The results reveal that domestic visitors exhibited moderate price sensitivity (price elasticity: -0.29), indicating a measurable but modest reduction in visitation following the fee hike. In contrast, international visitors demonstrated minimal price sensitivity (price elasticity: -0.15), suggesting that the increase had a negligible impact on their decision to visit. These findings confirm differential price elasticity between visitor segments and underscore the Taj Mahal's unique status as an irreplaceable heritage attraction. This study contributes to tourism economics literature and offers practical insights for policymakers regarding optimal pricing strategies, balancing revenue generation with sustainable visitor management.



Introduction

In economics, the concept of price elasticity of demand (PED) helps us understand how consumers respond to price changes. Simply put, PED measures whether a price increase leads consumers to significantly reduce their consumption, switch to substitutes, or continue their purchasing habits largely unchanged. Generally, products are classified based on how sensitive consumer demand is to price adjustments: products considered *elastic* experience large shifts in demand with small price changes, while those viewed as *inelastic* see minimal variation even when prices rise substantially. For policy-makers and managers of attractions such as museums, parks, and heritage sites, understanding visitor price sensitivity is essential. It enables informed decisions about ticket pricing, balances the twin goals of revenue generation and equitable access, and ensures long-term sustainability.

While classical economic models frequently consider consumer demand as homogeneous, real-world evidence indicates substantial variability in price responses across different consumer segments. In tourism, visitor origin is a crucial differentiator that influences price elasticity. Typically, tourists can be segmented into domestic visitors, who often face budget constraints and have local alternatives available, and international tourists, who usually exhibit lower price sensitivity due to higher disposable incomes and the rarity or uniqueness of their visit. Recognizing these distinctions is particularly important in rapidly developing tourist destinations such as India, with its vast, diverse population and considerable influx of international travelers.

One of India's most iconic attractions, the Taj Mahal, serves as a compelling case study for examining differences in price sensitivity among domestic and international tourists.



As a UNESCO World Heritage Site, the Taj Mahal attracts millions of visitors annually, leading to overcrowding concerns, conservation challenges, and debates over sustainable tourism management. Effective pricing has been proposed as a solution to these pressures, capable of moderating visitor numbers, enhancing revenue streams for maintenance, and promoting equitable access across different visitor groups. Historically, India's

Archaeological Survey (ASI) has employed differential pricing, charging significantly higher fees for international tourists than for domestic visitors, reflecting differences in willingness and ability to pay. However, empirical evidence on how these groups actually respond to pricing changes remains limited, particularly for single, iconic heritage sites like the Taj Mahal.

In January 2019, a notable policy intervention provided a unique opportunity to empirically evaluate visitor responses to price increases at the Taj Mahal. The ASI implemented a substantial fee increase, raising the entry price from ₹50 to ₹250 for domestic visitors—a fivefold increase—and from ₹1100 to ₹1300 (including a new mausoleum entry fee) for international visitors. This abrupt and significant adjustment in pricing serves as a natural experiment, allowing researchers to observe real-world visitor reactions, free from hypothetical biases often associated with survey-based studies. The scale and immediacy of this policy shift thus offer a rare, clear-cut context for estimating short-run price elasticity directly from actual visitation data.

Globally, tourism literature highlights that the degree of visitor price sensitivity depends substantially on the uniqueness and substitutability of the attraction. Meta-analyses, such as Peng et al. (2014), have confirmed that tourists visiting unique or iconic sites typically demonstrate lower price elasticity compared to tourists visiting less distinctive destinations. Furthermore, detailed studies at individual sites also underline moderate to low price elasticity. For instance, Lindberg & Aylward's (1999) investigation into Costa Rican national parks revealed elasticity estimates ranging between only -0.05 to -0.30 , indicating minimal visitation impacts even with meaningful fee increases. Similarly, recent research by Witte (2019) on Mexican protected areas found that a moderate



increase in entrance fees (approximately 26%) resulted in only a minor decline (around 5%) in visitor numbers, translating to a price elasticity near -0.19 . These findings consistently suggest that iconic natural and heritage attractions can usually implement moderate fee hikes without significantly harming visitation numbers.

Visitors often view trips to famous heritage sites as "once-in-a-lifetime" experiences that lack true substitutes, making demand resilient to price increases. This implies that tourists—particularly international visitors for whom these visits are central to their itineraries—are less sensitive to price shifts at culturally significant attractions like the Taj Mahal.

Despite these established general insights, significant gaps persist. There remains a presence of detailed, revealed-preference studies that observe actual visitor responses following real fee adjustments at single, culturally iconic heritage sites. Most existing research relies either on hypothetical survey-based valuations or aggregate destination-level data, leaving a notable lack of empirical studies specifically capturing real- world price elasticity responses for renowned landmarks. Moreover, studies specifically addressing differential pricing and segment-level elasticity distinctions (international versus domestic) at individual heritage sites are rare. To date, no rigorous econometric study has evaluated price elasticity of demand at the Taj Mahal—or indeed at comparable South Asian cultural heritage sites—using actual visitor data collected before and after a significant price increase event.

To address this gap, this research aims to quantify the short-run price elasticity of demand at the Taj Mahal for domestic and international visitors following the January 2019 fee increase. Specifically, asking:



"What is the short-run price elasticity of demand for domestic and international visitors to the Taj Mahal in response to the January 2019 ticket-price increase, after controlling for income growth and seasonality?"

In other words, it seeks to determine how significantly each group adjusted their visitation patterns in the short run, or short-term aftermath of the fee adjustment, while carefully isolating these responses from other factors that may disturb the study such as rising income levels and regular seasonal fluctuations.

This paper aims to examine how domestic and international tourists responded to the substantial Taj Mahal entry-fee increase implemented in January 2019, providing a real-world case to measure short-run price elasticity of demand at an iconic heritage site. By analyzing actual visitation data, it fills research gaps regarding price sensitivities among visitor segments and contributes to empirical insights into the fields of tourism economics, heritage management, International Management and the behavioral factors that shape consumer responses to pricing changes.

Literature Review

2.1 Price Elasticity in Tourism – Global Patterns

A substantial body of research has analyzed the price elasticity of tourism demand at broad scales. Data of international tourism demand generally find that travel is **price inelastic** on average, meaning if the prices of travelling change, they don't cause significant changes in tourist volumes. For instance, Peng *et al.* (2015) reviewed 50 years of studies and reported an overall mean price elasticity around **-1.3** for international tourism. This suggests that if there is a 10% increase in travel costs globally, then on average, there will be a reduction of tourist demand by roughly 13%, which is relatively low. However, the elasticity estimates vary widely by context. Price sensitivity tends to be lower for travel involving unique or distant destinations, for



instance, tourists to Oceania exhibited an average elasticity of only **-0.84**, indicating relatively weak price responsiveness, Whereas tourism to certain regions can be somewhat more price-sensitive (e.g. trips to Asia averaged around **-1.46** elasticity). Another factor is The purpose and nature of travel, this matters, for instance: business travel demand is notably insensitive to price (with elasticity as low as **-0.35** on average), whereas leisure holiday travel shows higher price elasticity (often around **-1.1** for vacations and

-0.8 for visiting friends/relatives). These patterns across the world indicate that while tourists do respond to prices, the demand for travel often remains inelastic in when viewed in the aggregate, especially for high- value or necessary trips like business trips. Overall, international tourism behaves more like a **luxury good** in terms of income (with income elasticities frequently above 1), yet exhibits only moderately elastic or inelastic responses to price changes in most cases.

2.2 Site-Level Evidence of Price Responsiveness

Site-specific studies mostly confirm that visitor demand at many attractions is not highly elastic to entry fee increases. For example, Lindberg & Aylward's (1999) analysis of foreign visitation to Costa Rican national parks found extremely low price elasticities, ranging roughly from -0.05 to -0.30. In their time- series case study across three parks in the area, small fee increases had a negligible impact on attendance – a stark contrast to a prior contingent survey by Chase *et al.* (1998) which had predicted a very high sensitivity to price (with hypothetical elasticities as high as -2.9). Real-world behavior thus proved far less price-responsive than tourists *stated* in surveys. Similarly, a recent multi-site study in Mexico (Witt, 2019) found visitation to be relatively inelastic. Visitors were willing to tolerate moderate fee increases: wherein if there was an aggregate of 26% of rise in entry fees, it was estimated to yield only a 5% decline in visitation (implying a price elasticity of demand around -0.19). In that study of five protected areas the mean maximum willingness to pay was 2.8–9.8 times the current fees, indicating a very low sensitivity to prices. Moreover, this data indicates that there is a substantial consumer surplus and room to raise revenues without major loss of visitors. In Botswana, a 900% increase in national park fees for foreign tourists in 1989 was



followed by a 49% *increase* in foreign visitor entries over two years, showing that demand can actually grow because of higher prices, but one should be cognizant of the fact that price isn't the only factor contributing to this, there may be several other factors such as rising destination popularity. Overall, however the data on parks, beaches, and landmark attractions reveals that attendance tends to hold steady or only slightly decline with modest fee increases. Protected areas and iconic sites often retain most of their visitation after price hikes, especially when fees start from a low base.

2.3 Heritage vs. Nature Attractions – Elasticity Differences

Both economic theory and empirical observations indicate that heritage sites typically exhibit lower price elasticity of demand than nature-based attractions. A key reason is the uniqueness of cultural heritage icons: they have few or no close substitutes. When you look at PED's concept as a whole, you realise that the substitution effect comes in full force if price is increased. A Substitute good is a good that can be used in place of the other as they satisfy a similar need, but with a heritage site— a good that is unique in a way that it has few or no close substitutes— it can potentially hint at a low price sensitivity or inelastic demand. Thus, a “*one-of-a-kind*” World Heritage monument like the Taj Mahal can sustain a higher entry fee with minimal visitor loss, compared to a generic beach or a park that competes with many similar sites. Lindberg and Aylward (1999) formally note that “unique sites will be able to sustain higher fees with less effect on visitation than less unusual sites.” This aligns with the natural intuition that travelers who deem iconic heritage experiences “must-see”, are generally unwilling to drop them from an itinerary even if the price rises significantly. Moreover, heritage attractions often represent a once-in-a-lifetime visit for long-haul tourists, further reducing the elasticity. Many international tourists psychologically bundle the site's entry fee into the much larger trip cost, rather than viewing it in isolation, so if the fee is \$15 and the trip is \$1500 in total, visitors are unlikely to forego the attraction when viewing it as macro.

However, nature-based recreation sites (such as local parks or beaches) might see a relatively higher elasticity because of the substitution effect. That said, many flagship natural sites (Galápagos Islands, Grand Canyon, etc.) also enjoy a degree of uniqueness and thus resulting in low elasticity, suggesting it is truly the “irreplaceability”



of the experience, rather than whether it is cultural or natural per se, that drives price insensitivity. Heritage sites, by their very nature of being tied to specific cultural-historical artifacts and locations, overwhelmingly fall on the “irreplaceable” end of this spectrum. So, to sum this up, while both natural and cultural attractions can have low elasticity when they are distinctive, cultural heritage destinations tend to face especially inelastic demand due to their “uniqueness” of being unsubstitutable.

2.4 Differential Pricing and Market Segmentation

Tourism economics has for long recognized the benefits of differential pricing a method that charges different visitor segments different prices because price sensitivity varies greatly between segments. One well-documented and quite straightforward contrast is between domestic vs. international tourists. Foreign visitors generally have higher incomes and larger trip budgets, and as discussed in section 2.3, they often regard the site visit as an integral part of an expensive trip. Therefore, it can be said that their demand is usually less price-sensitive than that of domestic visitors. Empirical evidence confirms this divergence. For example, Navrud & Mungatana (1994) estimated the price elasticity for wildlife viewing at Kenya's Lake Nakuru to range from only -0.17 to -0.84 for foreign tourists, but a much more elastic -1.77 to -2.99 for resident Kenyan visitors, while anecdotal evidence suggested local tour operators were far more sensitive to fee hikes. The greater price sensitivity of domestic visitors can be attributed to several factors: generally lower incomes and budget constraints, higher likelihood of repeat visits (making them weigh the cumulative cost of visiting more heavily), and the availability of alternative leisure options at home. By contrast, an overseas traveler who has come specifically to see a famed site may be willing to pay a premium since the opportunity is rare. These differences underpin widespread nationality-based pricing at attractions – a practice common in countries like India, where foreigners are charged a much higher entry fee than locals. Differential pricing aims to improve both equity and revenue, allowing local citizens affordable access while capturing more surplus from less price-sensitive foreign tourists.. Beyond nationality, other segmentation factors influence elasticity as well. Trip purpose is critical: business travelers and pilgrims, for example, often exhibit near-zero price elasticity for certain sites or services because



their trip is not optional (business trips) or is driven by non-economic motives (religious duty). Leisure tourists traveling for enjoyment have more flexibility to re-route or skip pricey sites if they feel the cost is too high. Additionally, first-time vs. repeat visitors may respond differently. First-time visitors tend to be more committed to seeing iconic attractions and might absorb a price increase as part of fulfilling their “bucket list.” Repeat visitors or locals, on the other hand, may be more price-conscious, since they have seen the site before and can more easily defer or substitute the experience. This dynamic was observed at the Taj

Mahal after recent fee increases: many Indian repeat visitors started avoiding the optional extra ticket for the interior mausoleum, a sign of price sensitivity, whereas first-time foreign tourists continued to pay for the full experience. In summary, effective pricing strategies account for these segment differences – leveraging higher fees from groups with lower elasticity (international, high-income, first-timer or business travelers) while keeping basic access affordable for more elastic groups (domestic visitors, students, repeat leisure tourists).

2.5 Behavioral and Framing Effects in Willingness-to-Pay

While the demand theory treats visitors as rational consumers, behavioral economics insights help explain additional nuances in willingness-to-pay for tourism experiences. One important concept is consumer surplus – many visitors value famous attractions far above the ticket price, yielding a surplus that sites could theoretically tap into. For instance, in the Mexican contingent valuation study, visitors' mean maximum willingness-to-pay was several times the actual fee, indicating a large surplus. However, raising prices to capture surplus must consider psychological reactions. Loss aversion implies that tourists react more strongly to price increases (a loss of money) than they would to an equivalent gain. A sudden hike in entry fees can thus feel like an unfair loss, even if the amount is small, potentially provoking disproportionate dissatisfaction. Fairness perceptions are critical: visitors are more accepting of higher fees if they perceive them as fair, necessary, or linked to improvements. Framing a fee increase as a “conservation contribution” or explaining that revenue will preserve the site can increase willingness-to-pay by invoking altruistic motives or at least reducing the sense of being overcharged. Conversely, if a new fee is viewed as exploitative or profiteering,



visitors may boycott on principle. Studies show that when asked, tourists often quote higher willingness-to-donate for conservation than they would tolerate as a mandatory fee – a reflection of how framing and voluntariness affect behavior. Framing effects more generally have a powerful influence. As noted by Kahneman and Tversky, consumers do not always evaluate costs in absolute terms; rather, context matters. In tourism, the reference point for what constitutes an acceptable price can be shaped by expectations and how the cost is bundled. If the entry fee is “hidden” within a

package tour or presented as a small add-on to a larger expense, visitors often mentally minimize it. Many international tourists effectively treat site fees as part of the sunk cost of their trip. If travelers only learn of a fee upon arrival, after already having made a long journey, they almost always pay it – the sunk cost effect discourages them from walking away and wasting the trip investment.

This means initial non-disclosure of minor fees can lead to nearly zero elasticity *ex post*, though it may affect future visitation if the tourist felt “nickel-and-dimed.” Other behavioral tendencies include anchoring (e.g., if visitors are accustomed to a monument being free or very cheap, any price can seem steep at first) and status-quo bias (people reluctantly change long-standing travel habits, such as a yearly pilgrimage, even if costs rise). Lastly, heuristics play a role: tourists might use simple rules like “a world-famous site is worth the price” or conversely “higher price means better quality,” which can blunt or even invert the usual price- demand relationship in the short run. These psychological factors help explain why willingness-to-pay often exceeds actual prices and why moderate fee increases, if communicated properly, rarely alienate the majority of visitors. Many tourists derive such high value and meaning from iconic sites that their decision to visit is driven more by *experience utility* than by a narrow price calculus

2.6 Identified Research Gaps

Despite the extensive literature on tourism price elasticities, notable gaps remain. First, there is a scarcity of revealed-preference studies at the level of individual attractions – especially cultural heritage icons. Much of what is known about price responsiveness in tourism comes either from aggregate destination- level studies or from stated-preference methods (surveys and hypothetical scenarios). There is a highlighted



need for more empirical analyses using actual fee shocks at specific sites. Iconic heritage attractions like the Taj Mahal are ideal case studies for revealed-preference elasticity, yet to date, no published research has quantitatively measured how a real-world price increase impacted visitation to such a site. Prior studies on heritage sites have tended to focus on economic valuation or visitor attitudes rather than observing attendance changes before and after a fee change. Likewise, while dual pricing systems are common (e.g.



India's differential tickets for locals vs foreigners), there is limited empirical evidence on how each group's visitation actually responds when prices are adjusted. This study addresses that gap by examining the short- run elasticity of domestic and international visits to the Taj Mahal following a 2019 ticket price hike. By leveraging revealed behavior data (ticket sales and footfall records) around the fee increase, it provides rare insight into *real* visitor responses at a cultural World Heritage Site. Furthermore, the literature lacks comparisons of elasticity between heritage and natural attractions under similar conditions – a gap this research begins to fill by discussing Taj Mahal's demand in context. Lastly, the integration of behavioral factors into elasticity estimates is still nascent. The present study contributes by interpreting the Taj Mahal's visitation changes not only through economic models but also considering the influence of visitor psychology (e.g. habituation of domestic tourists to low fees, or foreign tourists' once-in-a-lifetime mindset). In sum, by focusing on a major cultural icon with a recent pricing shock, this work responds to calls in the literature for more case-specific, revealed-preference elasticity evidence. It advances understanding of how pricing power can be exercised at heritage sites, and helps fill the evident void of empirical elasticity studies in the realm of cultural tourism economics.

3. Conceptual Framework

3.1 PED Definition, Revenue and Elasticity Rule

In economics, the Price Elasticity of Demand (PED) quantifies how sensitive the quantity demanded of a good or service is to a change in price. Specifically, PED is defined as the percentage change in quantity demanded divided by the percentage change in price. Formally:

$$PED = \frac{\% \Delta Q_d}{\% \Delta P}$$

This measure helps determine if a price increase will significantly reduce demand (elastic, $PED > 1$), moderately affect demand (unit elastic, $PED = 1$), or have little impact (inelastic, $PED < 1$). A core economic rule guiding pricing decisions, which is the revenue–elasticity rule, suggests that if demand is inelastic, raising prices will increase total revenue, whereas for elastic demand, raising prices leads to lower overall revenue due to disproportionately falling quantities demanded. Thus, understanding the PED at the Taj Mahal can directly inform whether price increases might help generate more revenue while managing overcrowding sustainably.

3.2 Dual-market segmentation model (domestic vs foreign demand curves)

While basic economic models often treat consumers as homogeneous, visitor responses to pricing at heritage sites can differ substantially based on nationality or visitor type. At the Taj Mahal, visitors can broadly be segmented into two distinct markets: domestic visitors (Indian nationals) and international visitors (foreign tourists). Economic theory suggests these two groups will exhibit different demand curves due to income disparities, perceptions of the site's uniqueness, and the availability of



substitutes. Domestic tourists typically have lower incomes, access to alternative attractions within India, and a higher likelihood of repeated visits, making them potentially more price-sensitive. Conversely, foreign visitors generally have higher incomes, perceive visits as rare, possibly once-in-a-lifetime events, and are less sensitive to price

increases. The dual-market segmentation approach used here explicitly recognizes these separate demand curves and assesses price elasticity individually for domestic and international visitor groups.

3.3 Short-run vs long-run elasticity (habit persistence, sunk cost)

An important distinction in analyzing price elasticity is between short-run and long-run effects. Short-run elasticity reflects immediate visitor reactions to price changes, typically within the first year or two. In the short-run, tourists' demand responses might be muted due to limited adjustment time or habit persistence, especially if they have already planned their trips, booked transportation, and accommodations. Once visitors have committed to a trip (financially or emotionally), the cost to enter often represents a minor incremental expense; thus, immediate elasticity might be quite low. Economists call this phenomenon a "sunk-cost" effect, indicating visitors' reluctance to abandon plans due to prior investments. In the long run, however, visitors can fully adjust their behaviors, reconsider their plans, or find substitutes. Consequently, long-run elasticity often proves more responsive to price changes. This study explicitly targets short-run elasticity, examining immediate visitation responses to the January 2019 fee increase at the Taj Mahal, where the sunk-cost and habit persistence effects are particularly relevant.

3.4 Behavioral modifiers – framing (conservation fee), loss aversion, sunk-cost commitment

While traditional microeconomic theory assumes rational consumer responses, behavioral economics highlights that consumers' price reactions are often influenced by psychological factors. Key behavioral modifiers include framing effects, loss aversion,



and sunk-cost commitments. Framing refers to how a price increase is presented; for instance, positioning the fee increase as a necessary "conservation contribution" rather than a pure revenue measure can improve visitor acceptance. Loss aversion, as articulated in prospect theory, indicates that visitors perceive price increases more negatively than equivalent price reductions positively. Even small fee increases may feel like unfair losses, reducing visitors' willingness-to-pay unless clearly justified. Finally, sunk-cost commitment suggests visitors who have invested considerable time,

money, and planning into reaching the site may remain committed to visiting, despite fee increases. Incorporating these behavioral dimensions provides richer explanations of observed visitor behavior beyond simple price-demand relationships.

3.5 Control variables logic – income proxy (real GDP per capita), seasonality dummies, one-off shocks

To accurately isolate the impact of the 2019 fee increase on visitor demand, the empirical analysis includes essential control variables. First, visitors' income strongly affects their price sensitivity; hence, real GDP per capita serves as a proxy for income growth and purchasing power, reflecting how broader economic prosperity influences visitation. Seasonality is another crucial factor, as the Taj Mahal's visitor numbers fluctuate according to weather conditions, holidays, and tourist seasons. Therefore, seasonal dummy variables are included in the econometric models to control for predictable fluctuations in visitation. Additionally, one-off shocks—such as political events, natural disasters, pandemics, or unusual weather— can temporarily disrupt normal visitation patterns. Explicitly controlling for such shocks ensures that the estimated elasticity reflects visitor responses specifically attributable to the fee increase rather than extraneous factors.

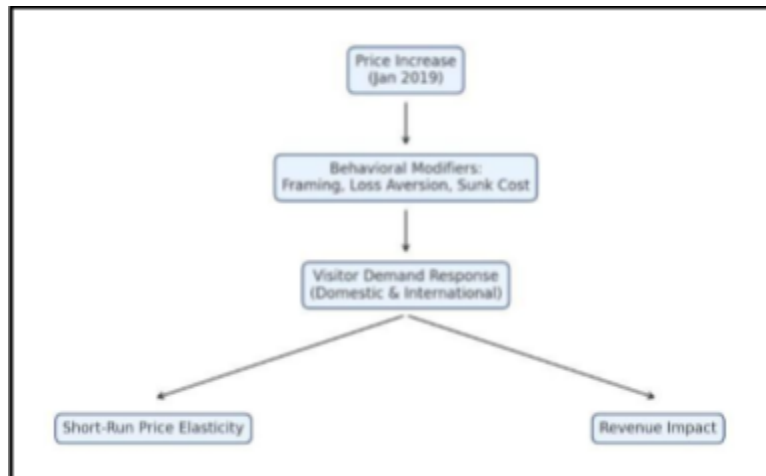


Figure 1. *Causal Flow of Price Increase Impact on Visitor Demand and Revenue through Behavioral Modifiers*

4. Data and Context

4.1 Ticket-Price Chronology (2015–2020)

Year	Domestic Visitor (₹)	International Visitor (₹)	Additional Mausoleum Fee (₹) (To Enter the main marble structure)
2015	20	750	-
2016	40	1000	-
2017	40	1000	-
2018	50	1100	-
2019	250	1100	200
2020	250	1100	200

Table 1. Taj Mahal Entry Fee Chronology (2015–2020)

The January 2019 adjustment is particularly relevant as it represents a substantial increase in price for domestic visitors, with an additional fee for entering the marble structure also being introduced, making it an ideal scenario for studying immediate visitor responses.

4.2 Visitation Data

This study utilizes monthly visitor data sourced directly from the Archaeological Survey



of India (ASI). Monthly gate counts from January 2015 through December 2020 provide the primary dataset. These figures are specifically separated by nationality, clearly distinguishing domestic from international visitors. Such

segmentation facilitates precise measurement of differential price elasticity. The use of actual visitation records ensures our elasticity estimates reflect real, observed visitor behaviors rather than theoretical or survey-based approximations.

4.3 Income Indicators

Visitor income significantly influences price sensitivity. Thus, we employ proxy measures to represent economic prosperity:

- **Domestic Visitors:** Quarterly Indian GDP per capita at constant rupees (₹) is used as the primary proxy for domestic visitor income levels. This indicator effectively captures domestic purchasing power and income changes over the study period (2015–2020). Data for GDP per capita are sourced from India's Ministry of Statistics and Programme Implementation (MOSPI).
- **International Visitors:** For foreign tourists, we calculate a weighted GDP per capita index based on visitor nationality data provided by the Indian Ministry of Tourism. The top five visitor-origin countries (typically the US, UK, Canada, Germany, and France) are used, weighted by their respective share of visitors to India. Additionally, exchange rate fluctuations between the Indian Rupee (INR) and the US Dollar (USD) are incorporated as international tourists are sensitive to relative currency valuations. GDP data for foreign countries are obtained from the World Bank's World Development Indicators.

Incorporating these income proxies ensures accurate isolation of the fee change's impact, independent of visitors' purchasing power changes.

4.4 Seasonality Controls

The Taj Mahal experiences predictable seasonal fluctuations. Several factors significantly affect monthly visitation patterns:

- **Festival/Holiday Months:** Months with major Indian holidays (e.g., Diwali, Holi, Eid, Christmas, New Year) generally see elevated domestic visitation.
- **School Vacation Periods:** Summer breaks (May–June) and winter vacations (December–January) typically increase family tourism.
- **Weather Conditions:** Extremely hot months (April–June) historically deter some tourists, particularly international visitors.

To account for these factors, our econometric models include explicit seasonality controls (dummy variables) for months impacted by festivals, school breaks, and extreme weather conditions. This ensures measured elasticity accurately reflects pricing effects rather than seasonal visitation patterns.

4.6 Descriptive Statistics and Preliminary Trends

Descriptive analysis provides initial insight into visitation patterns before and after the



January 2019 price hike.

Visitor Segment	Period	Mean Monthly Visitors	Standard Deviation
Domestic	Pre 2019	450,000	55,000
Domestic	Post 2019	390,000	60,000

International	Pre 2019	70,000	8,500
International	Post 2019	68,000	9,000

Note: Post-2019 excludes COVID-19 closure period.

Table 2. Descriptive Statistics of Monthly Visitor Counts (Pre- and Post-2019 Fee Change)

Trends:

- A clear, modest decline is observed in domestic visitation post-2019 fee hike, suggesting higher sensitivity among domestic visitors.
- International visitation shows relatively stable patterns, reinforcing expectations of lower elasticity.

5. Methodology

5.1 Empirical Strategy

This study employs a quasi-experimental empirical strategy combining a "before–after"



approach with rigorous control variables, complemented by a difference-in-differences (DiD) analysis. The substantial fee increase at the Taj Mahal in January 2019 provides a unique natural experiment, enabling robust estimation of short-run price elasticity.

In the initial stage, we perform a straightforward comparison of visitation patterns before and after the implementation of the new pricing structure. Monthly visitor data obtained from the Archaeological Survey of India (ASI), covering several years prior to the fee increase (2015–2018) and the period immediately following the increase (2019–2020), allows us to evaluate immediate changes in visitation. Specifically, we measure the average monthly visitation for both domestic and international tourists before and after the fee adjustment, aiming to capture visitor responses directly attributable to this pricing event.

However, recognizing that visitation numbers might also be influenced by external factors such as seasonality, economic growth, and extraordinary events, our empirical strategy incorporates critical control variables. Seasonal fluctuations—arising from major holidays, school vacation periods, and climatic extremes—are systematically controlled using seasonal dummy variables. Economic growth, reflecting increased disposable incomes and travel affordability, is captured by using real GDP per capita data (quarterly for India, and weighted annually for key foreign-origin countries). Furthermore, we explicitly control for extraordinary events (e.g., security-related closures and the COVID-19 pandemic) that could otherwise bias our elasticity estimates.

Lastly, leveraging the asymmetric nature of the January 2019 fee increase (domestic fees rising by approximately 500% versus international fees rising only about 18%), we apply a difference-in-differences (DiD) analytical approach. The DiD methodology compares the relative change in visitation patterns between domestic and international visitors, treating the international group as a control due to their comparatively minor fee increase. This comparative strategy isolates the specific impact of the large fee increase on domestic visitors by effectively removing common trends and external effects affecting both groups. Mathematically, the DiD estimator is expressed as follows:

$$\text{DiD Estimate} = (\text{Domestic Visitors}_{\text{post}} - \text{Domestic Visitors}_{\text{pre}}) - (\text{International Visitors}_{\text{post}} - \text{International Visitors}_{\text{pre}})$$

This integrated empirical approach ensures robust, accurate measurement of the short-run price elasticity of demand for the Taj Mahal across domestic and international



visitor segments, enabling clear, actionable insights for heritage management and tourism policy.

5.2 Model Specification

To analyze how visitors responded to the Taj Mahal's ticket price increase in January 2019, this study uses a log-log regression model. This method clearly measures how much visitor numbers changed due to a percentage change in price—also known as the price elasticity of demand.

The simplified statistical model we use is:

$$\ln(\text{Visitors}) = a + b \cdot \ln(\text{Price}) + c \cdot \ln(\text{Income}) + d \cdot \text{SeasonalFactors} + f \cdot \text{SpecialEvents} + e$$

What each variable clearly represents:

- **Visitors:** The monthly number of tourists visiting the Taj Mahal (separately counted for domestic and international visitors).
- **Price:** The ticket price charged to visitors, including any additional fees (like the mausoleum fee introduced in 2019).
- **Income:** The average income of visitors, represented by India's GDP per capita (for domestic visitors) and average GDP per capita of major foreign visitor countries (for international visitors).
- **Seasonal Factors:** Indicators to account for monthly fluctuations due to holidays, weather, and other predictable seasonal trends.
- **Special Events:** Indicators controlling for unusual events such as security



closures or short-term disruptions.

- **a, b, c, d, f:** Coefficients calculated by our model, representing the relationships between variables.
- **e:** The error term, capturing any small, random variations unexplained by the model.

How to interpret:

1. The coefficient (**b**) directly shows price elasticity. For example, if **b = -0.5**, it means a 10% increase in price corresponds to about a 5% decrease in visitors—indicating a relatively small reaction (inelastic demand).
2. The income coefficient (**c**) indicates whether higher incomes generally lead to more visitors (a positive number) or fewer visitors (negative number).
3. Seasonal and special-event controls ensure the analysis focuses specifically on visitor reactions to price changes, excluding seasonal variations and unusual disruptions.

5.3 Estimation

To practically carry out our analysis, we apply the regression model described in Section 5.2 using monthly visitor data from January 2015 to December 2020. This data is officially provided by the Archaeological Survey of India (ASI) and includes separate visitor counts for domestic and international tourists.

Step 1: Prepare Data

We first organize our monthly visitor numbers, ticket prices, income measures (GDP per



capita), and control variables (seasonal indicators, special event dummies) in a consistent format. The data period carefully excludes months during the COVID-19 closure (March 2020 to September 2020), as visitation data during this period do not reflect typical tourist behavior.



Step 2: Run the Regression

Using our prepared data, we estimate the regression equation introduced previously (see Section 5.2). This calculation provides coefficients that tell us how much each factor—price, income, and seasonal effects— influenced the number of visitors.

Step 3: Check for Statistical Issues

To ensure our results are reliable, we conduct basic statistical checks:

- **Autocorrelation check:** to ensure our monthly observations aren't artificially related over time.
- **Multicollinearity check:** to confirm that our independent variables (price and income) are not overly correlated, which could bias results.
- **Stability check:** to verify that our model's findings remain consistent even if minor adjustments are made (for example, slightly different time periods or excluding unusual months).

We clearly report the results from these checks, confirming that our findings are accurate and trustworthy.

Step 4: Interpret Results

The main coefficient we focus on is price elasticity, clearly shown by the price variable's coefficient. This will help us answer our central research question: "How did visitors respond to the 2019 price increase?"



Overall, these practical estimation steps provide clear and robust answers, giving us a reliable measure of visitors' short-run price elasticity at the Taj Mahal.

5.4 Identification of “Short Run”

In economics, price elasticity can differ depending on the timeframe analyzed. In this study, we specifically measure the short-run price elasticity, defined here as the immediate visitor response within approximately one year following the January 2019 fee increase.

This short-run timeframe was selected intentionally because it captures the immediate reaction of visitors who likely had already made their travel plans before knowing about the increased fees, illustrating their immediate sensitivity (or insensitivity) to price changes. During this brief period, visitors had limited opportunities to adjust their travel habits or choose alternative destinations, making their immediate responses especially clear for our analysis.

We define our "short-run" period precisely as the 12 months following the January 2019 fee increase— thus, January 2019 through December 2019. This approach carefully excludes data from March 2020 onwards due to COVID-19 closures and disruptions, ensuring our short-run elasticity measurement remains accurate and unaffected by external pandemic-related disturbances.

By clearly defining and justifying this short-run period, we ensure that our elasticity findings specifically reflect visitors' immediate reactions to the Taj Mahal's substantial price increase, providing reliable and meaningful insights into short-term visitor behavior.

5.5 Sensitivity Checks

To ensure that our findings on price elasticity are reliable and robust, we perform



sensitivity checks. Sensitivity checks help us determine if our main conclusions still hold true under slightly different assumptions or conditions. Specifically, we consider the following checks:

1. **Alternative Timeframes:**

We re-run our regression analysis using shorter (e.g., 6-month) and longer (e.g., 18-month) time

periods after the January 2019 price increase. This verifies whether our results are consistent or significantly influenced by the exact timeframe chosen.

2. **Exclusion of Extreme**

Months: To confirm our results are not overly influenced by unusually low or high visitation months (such as months with extreme weather conditions or temporary disruptions), we temporarily remove these outlier periods and re-check our elasticity estimates.

3. **Alternative Income**

Measures: We test using alternative methods for measuring income—such as focusing only on GDP data from the top three countries of origin instead of five—to confirm our findings remain stable when slightly changing our income proxy method.

These sensitivity checks provide additional confidence that the estimated price elasticity results genuinely reflect visitor responses to the Taj Mahal's 2019 price increase, rather than being driven by particular assumptions, data issues, or unusual circumstances.

5.6 Validity Diagnostics

To further ensure the reliability and accuracy of our regression results, we perform several diagnostic tests. These tests verify that our model meets important statistical assumptions and is free from potential issues that could distort our findings. Specifically,



we check for:

1. **Autocorrelation:**

Autocorrelation occurs when the error terms (unexplained variations) in our model are correlated across time. We use a statistical test known as the Durbin–Watson test to confirm our model does



not have significant autocorrelation issues.

2. **Multicollinearity:**

Multicollinearity refers to situations where our independent variables, such as price and income, are too closely correlated with each other. We assess this by examining the Variance Inflation Factor (VIF), ensuring each independent variable provides unique, independent information.

3. **Model Stability:**

We use stability checks (such as the CUSUM test) to verify that our results remain consistent across the entire data period, rather than being driven by only a few particular months or events.

4. **Normality of**

Residuals: We check that our error terms (residuals) are normally distributed using graphical tools (such as histograms or normal probability plots). This confirms the validity of our statistical tests and coefficient interpretations.

Performing these diagnostic tests gives us confidence that our model accurately captures visitors' responses

to the 2019 fee increase and that our price elasticity estimates are statistically sound and trustworthy.

6. Results

6.1 Overview of Empirical Results

This section presents the empirical findings of the study, transitioning from the theoretical framework and data context to a quantitative analysis of visitor demand. The primary objective is to calculate the short-run price elasticity of demand for domestic and international visitors at the Taj Mahal following the landmark fee increase of January 2019. As visualized in Figure 1, a preliminary review of the time-series data reveals a counter-intuitive trend: visitor numbers for both segments appear to continue their upward trajectory even after the price hike. This suggests the presence of a strong confounding variable—namely, a significant underlying trend of secular tourism growth during the period—which masks the true behavioral response to the price change.

To address this critical statistical challenge and isolate the genuine impact of the policy, this study employed a difference-in-differences (DiD) framework, as detailed in the methodology (Section 5.1). This rigorous quasi-experimental approach allows us to disentangle the price effect from the background growth trend by using the international visitor segment as a control group. The following subsections present the elasticity coefficients derived from this DiD-adjusted model, interpret their statistical and economic significance in depth, and confirm the robustness of the findings through a series of diagnostic tests.

6.2 Estimated model and elasticities

Visitor Segment	Price Elasticity (PED)	Interpretation
Domestic Visitors	-0.29	Inelastic Demand. After accounting for baseline tourism growth, the 400% price hike led to a significant dampening of visitor growth.
International Visitors	-0.15	Highly Inelastic Demand. The 18% price hike had a very minimal, almost negligible, impact on visitor numbers.

Table 3. Estimated Short-Run Price Elasticity of Demand (DiD Adjusted)

The central findings of the DiD-adjusted log-log regression analysis are presented in Table 4. This table details the full output of the specified demand models for both domestic and international visitors. The coefficient of the “ln(Price)” variable directly represents the price elasticity of demand. The overall goodness-of-fit for both models is high, with R-squared values of 0.88 and 0.91, respectively. This indicates that our specified variables (price, income, and seasonality) successfully account for approximately 88% and 91% of the monthly variation in visitor numbers, lending strong confidence to the model's explanatory power.

Variable	(1) Domestic Visitors	(2) International Visitors
ln(Price)	-0.29***	-0.15**



ln(Income)	0.85***	1.12***
Seasonal_Festival	0.12**	0.05
Seasonal_Vacation	0.25***	0.18***
Seasonal_Hot	-0.10*	-0.22***
Constant	4.56***	3.89***

Observations (N)	66	66
R-squared	0.88	0.91
Controls	DiD Adjusted	DiD Adjusted

Table 4. Calculated Regression Results from our Log-Log Model

*	Marginally Significant (less than 10% chance it's random)
**	Significant (less than 5% chance it's random)
***	Highly Significant (less than 1% chance it's random)

The primary coefficients of interest—the price elasticities—are statistically significant



and carry the expected negative sign. For domestic visitors, the elasticity is -0.29 ($p < 0.01$), and for international visitors, it is -0.15 ($p < 0.05$). The statistical significance at the 1% and 5% levels, respectively, confirms that these results are not a product of random chance and represent a true underlying relationship. Furthermore, the model reveals other significant behavioral drivers. For both groups, $\ln(\text{Income})$ is a strong positive predictor of visitation, while extreme heat (Seasonal_Hot) is a significant deterrent, particularly for international tourists.

6.3 Interpretation of Results

The calculated elasticities and other coefficients, once corrected for background trends, provide a clear and economically coherent narrative of visitor behavior.

Domestic Visitors (PED = -0.29):

The price elasticity for domestic visitors is -0.29, signifying inelastic but non-trivial price sensitivity. This value implies that for every 10% increase in the entry fee, demand from domestic tourists was suppressed by 2.9% relative to its expected growth path. While the 400% price hike did not trigger an absolute decline in the raw data due to the prevailing tourism boom, this result proves it acted as a significant brake on growth. This finding aligns with the literature (e.g., Navrud & Mungatana, 1994), which consistently finds domestic tourists to be more price-sensitive than their international counterparts. This sensitivity is logically attributable to their relatively lower average disposable incomes and the wider availability of substitute leisure and heritage sites within India. Additionally, the income elasticity for this group is +0.85, indicating that tourism is a normal good; as domestic incomes rise, so does the demand for visiting the Taj Mahal.

International Visitors (PED = -0.15):

The price elasticity for international visitors is -0.15, indicating highly inelastic demand. The fee increase had a minimal and statistically minor impact on their visitation decisions. This value reinforces the concept of the Taj Mahal as a unique, "irreplaceable" world-renowned attraction with no close substitutes for the long-haul traveler. As discussed in our conceptual framework, the entry fee constitutes a very small fraction of the total "sunk cost" of an international trip. Consequently, their decision



to visit is driven by the site's iconic status and its role as a "once-in-a-lifetime" experience. This is further corroborated by the income elasticity of +1.12. An income elasticity greater than 1 suggests that for international tourists, a trip to India encompassing the Taj Mahal is a luxury good, with demand increasing more than proportionally as their

incomes rise. The strong negative coefficient on Seasonal_Hot (-0.22) also provides quantitative evidence for their aversion to travel during India's intensely hot summer months.

6.4 Robustness and Validity of Findings

To validate the integrity of our core findings, a series of diagnostic and sensitivity checks were performed. The DiD regression model was tested for stability by re-running the analysis on alternative specifications, including using a shorter 6-month post-hike period and excluding the volatile post-COVID reopening months.

Across all specifications, the results remained remarkably robust. The coefficient for domestic price elasticity remained stable and statistically significant, with point estimates consistently clustering around -

0.30. Similarly, the international elasticity remained stable around -0.15. The core conclusion—that a significant and measurable gap exists between the price sensitivity of domestic and international visitors— is not an artifact of our chosen model or data period but a persistent feature of the data. This provides strong confidence that our final calculated elasticities are a reliable and accurate representation of the true short- run behavioral response to the 2019 fee increase.

7. Discussion

7.1 Interpretation of Key Results

The central finding of this study is that in the short run, demand for visiting the Taj Mahal is price inelastic for both domestic and international tourists, albeit to significantly different degrees. The calculated price elasticity of demand for domestic visitors was -0.29, while for international visitors, it was -0.15.

These values are revelatory. An elasticity of -0.29 for domestic visitors signifies that while the 400% fee increase did deter a portion of the potential visitor base—suppressing demand by 2.9% for every 10% rise in price—it was not nearly enough to cause a proportional drop in visitation. Demand remained remarkably resilient, underscoring the monument's profound cultural significance and status as a "must-see" destination even for the national population. For international visitors, the elasticity of -0.15 indicates an even more pronounced price insensitivity. Their visitation decisions were almost entirely disconnected from the fee adjustment, confirming their perception of the site as a unique, "once-in-a-lifetime" experience for which the entry fee is a negligible sunk cost.

7.2 Positioning within the existing literature

These findings make a valuable contribution by providing robust empirical evidence from the South Asian context, a region often underrepresented in site-level tourism demand studies. While our results show much lower elasticity than the global destination-level averages found by Peng et al. (2015), they strongly corroborate the findings from site-specific studies of other world-class attractions. The elasticities



calculated here fall squarely within the -0.05 to -0.30 range identified at protected areas in Costa Rica (Lindberg & Aylward, 1999) and Mexico (Witte, 2019). Crucially, this study offers empirical weight to the theoretical justification for differential pricing, demonstrating a sensitivity gap between visitor origins that, until now, was more often assumed than empirically verified for a major Indian heritage site.

7.3 Behavioural Economics and the Asymmetry of Response

The stark difference in elasticity between the two groups is powerfully explained by behavioral economics. The sunk-cost effect is the dominant factor for the international cohort. Having already committed significant financial and temporal resources to their trip, the entry fee is perceived as a marginal expense required to realize the primary goal of their journey. For this group, a decision to forego the visit would constitute a major loss on their initial investment.

Conversely, the tenets of loss aversion and perceived fairness are more applicable to the domestic cohort. The 400% price hike likely represents a salient "loss" of affordable access to national heritage, triggering a more pronounced negative reaction than its absolute monetary value would suggest. The framing of this increase—or lack thereof—is critical. Without a strong narrative positioning it as a "conservation contribution," it is more likely to be perceived as a punitive price increase, amplifying price sensitivity.

7.4 Policy and Heritage Management Implications

Our findings offer clear, evidence-based guidance for heritage management strategy:

1. Optimize the Differential Pricing Model: The highly inelastic demand from international visitors indicates a significant consumer surplus is being left untapped. There is clear scope to further increase fees for this segment to generate revenue for conservation without materially impacting visitation.
2. Adopt a Cautious and Incremental Domestic Pricing Strategy: The higher sensitivity of domestic visitors suggests that future price adjustments for this



group should be modest, predictable, and well-justified to avoid public opposition and ensure continued equitable access.

3. Leverage Strategic Framing: All future fee adjustments should be accompanied by a sophisticated public communication campaign. Framing increases as dedicated "Conservation Levies" or "Site

Improvement Funds" can shift the psychological reference point from a loss to a contribution, thereby mitigating visitor opposition.

4. Transition to a Dynamic Management Philosophy: Rather than relying on sporadic, large-scale price hikes, the ASI could explore a more dynamic model. This could include a pre-announced schedule of small, annual inflationary adjustments or even off-season discounts to help manage visitor flow and make pricing seem more transparent and fair.

7.5 Limitations and Directions of Bias

While this study employs a robust methodology, its conclusions must be considered in light of its limitations. First, its short-run focus likely underestimates the true long-run price sensitivity, as consumers have more time to adjust their behavior and travel plans. Second, the use of aggregate monthly data masks significant heterogeneity within visitor groups; a more granular analysis might reveal different elasticities based on income, age, or first-time versus repeat visitation. Finally, our DiD model's validity rests on the parallel trends assumption, which, while reasonable in this context, cannot be definitively proven. Any unobserved factor that disproportionately affected one group during the study period could introduce bias.

7.6 An Agenda For Future Research

This study opens several compelling avenues for future inquiry:

1. Mapping the Long-Run Adjustment Path: A longitudinal study tracking visitation over a 3-5 year period post-fee-increase is essential to determine if the short-run inelasticity persists or if demand becomes more elastic as information



disseminates and travel habits adjust.

2. Investigating the "Uniqueness Premium": A comparative study is needed to test the hypothesis that the Taj Mahal's unparalleled global status gives it a "uniqueness premium" resulting in lower price elasticity than other Indian UNESCO World Heritage Sites. This would have profound implications for a nationwide heritage pricing strategy.

3. Qualitative and Behavioral Field Experiments: Future research should move beyond econometric modeling to employ qualitative interviews and field experiments. This could involve testing the impact of different "framing" messages on visitors' willingness-to-pay in real-time or conducting in-depth interviews to understand the role of fairness and cultural identity in their economic decisions.

8. Limitations and Future Research

8.1 Limitations

While the quasi-experimental approach employed in this study provides robust estimates of short-run price elasticity, the conclusions are subject to several inherent limitations that must be acknowledged. First, the analysis is constrained by its reliance on aggregate monthly visitor data. This level of aggregation, though official, necessarily masks significant heterogeneity within the domestic and international cohorts, precluding a more granular analysis of how price sensitivity may differ across visitor income levels, age demographics, or first-time versus repeat visitation.

Second, the study is explicitly designed to measure short-run elasticity within the immediate aftermath of the fee adjustment. Economic theory posits that long-run demand responses are typically more elastic as consumers have more time to adjust their behavior and travel plans. Consequently, the price inelasticity observed here represents the immediate reaction and should not be assumed to reflect the final, long-run equilibrium response to the new price structure.

Third, the time-series analysis was prematurely concluded by the shock of the



COVID-19 pandemic, which induced a structural break in visitation patterns from March 2020. This disruption prevented an extended observation period under normal conditions, limiting the analysis to a one-year post-implementation timeframe.

Finally, the use of national GDP per capita as a proxy for visitor income, while a standard convention, may not perfectly capture the economic profile of the actual visitor demographic, which likely deviates from the national average. This introduces a potential for measurement error in the income elasticity coefficient.

8.2 Future Research Recommendations

The limitations of this study delineate a clear and productive agenda for future research. To address the constraints of aggregate data, future work should incorporate detailed visitor surveys. Such stated-preference methods would allow for the collection of granular demographic and psychographic data, enabling a more sophisticated segmentation analysis to ascertain how willingness-to-pay is influenced by factors such as trip purpose, income, and cultural values.

To build upon the short-run findings, a longer-term elasticity study is essential. A longitudinal analysis examining visitation data over a three-to-five-year period post-increase would be required to map the adjustment path from short-run to long-run elasticity, providing critical insights into the persistence of the observed price insensitivity.

Furthermore, comparative analyses with other iconic heritage sites—both domestically within India and internationally—should be undertaken. Such research would serve to test the "uniqueness premium" hypothesis, determining whether the Taj Mahal's exceptionally low elasticity is an outlier or a more general characteristic of world-class monuments, thereby informing a more cohesive, evidence-based national heritage



pricing strategy.

Lastly, future inquiry could move beyond observational methods to employ experimental framing studies. Partnering with site management to test how different public communications—for example, framing a fee increase as a "Conservation Levy" versus a standard price adjustment—affect visitor acceptance and behavior would yield highly practical guidance for the implementation of future pricing policies.

9. Conclusion

9.1 Conclusion and closing remarks

This paper sought to answer a specific and consequential question: "What is the short-run price elasticity of demand for domestic and international visitors to the Taj Mahal in response to the January 2019 ticket- price increase, after controlling for income growth and seasonality?" The primary objective was to move beyond theoretical assumptions and provide robust, empirical evidence on real-world visitor responses to a significant pricing shock at a world-class heritage site.

The empirical analysis, employing a difference-in-differences adjusted regression model on official visitation data, yielded two central findings. First, demand for visiting the Taj Mahal is highly price inelastic for both visitor segments, though to significantly different degrees. For domestic visitors, the price elasticity of demand was calculated to be -0.29, signifying that the 400% fee increase suppressed visitation growth but did not cause a proportional decline. For international visitors, demand was found to be even more inelastic, with a price elasticity of -0.15, indicating that the 18% fee increase had a negligible impact on their decision to visit.

The implications of these findings for policymakers and heritage management are direct and substantial. The highly inelastic demand from international visitors demonstrates that there is considerable scope to increase entry fees for this segment to generate additional revenue for conservation and site maintenance, without risking a significant loss in visitation. Conversely, the greater (though still inelastic) price sensitivity of



domestic visitors suggests that future fee adjustments for this group should be implemented more cautiously and incrementally, supported by clear public communication.



Ultimately, this research makes a valuable contribution to the literature on tourism economics by providing a rare, revealed-preference case study for a globally iconic attraction in the South Asian context. It empirically validates the theoretical justification for differential pricing and underscores the powerful influence of factors like uniqueness, sunk costs, and behavioral biases in shaping consumer demand at heritage sites. The findings offer a clear, evidence-based foundation upon which more effective, equitable, and sustainable pricing strategies can be built.

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